

May 9, 2022

To Our Residents, Family Members and Staff of Park Vista – Waupaca,

We were alerted this weekend that three staff members have tested positive for COVID - 19. We have already been in contact with our residents and team members at the building but wanted to follow up with a letter.

We have been in contact with the local health department and are following all isolation and quarantining protocol provided as well as guidance from DHS and the CDC. We have implemented additional monitoring for residents and team members that may have come in contact with an affected person. We will also continue to track and monitor residents and team members for any COVID related symptoms. We will conduct weekly facility wide testing until we have two weeks of negative results.

At this time, we will not be suspending visitation but will be adjusting our policy. All visitors must self-screen, wash their hands, wear a mask, and will only be allowed to visit in resident rooms. No visitors will be allowed to congregate in our common areas. We will be cancelling in house beauty shop visits and any outside entertainment during this outbreak.

We will work closely with residents to assist them with properly wearing their masks and socially distancing when outside of their unit, practicing good hand hygiene, and avoiding people or places where they are not able to wear a mask and socially distance. The nature of this virus makes it imperative for all residents and staff to remain healthy because we reside and work in a communal environment.

We will continue to provide all updates by way of the health updates page on our website ([www.parkvistaliving.org](http://www.parkvistaliving.org)).

It is a privilege to serve your loved ones and provide them with a safe comfortable environment during this time. If you have questions, please reach out directly to your Executive/Community Director. I can also be reached at (563) 503 - 6001.

Sincerely,



Julie Lonergan, Owner/CEO  
Park Vista Senior Housing Management, LLC