

May 27, 2022

To Our Residents, Family Members and Staff of Noel Manor Retirement Living,

We have been alerted that one of our residents have tested positive for COVID-19. We have already been in contact with our residents and team members at the building but wanted to follow up with a letter.

We have also been in contact with the local health department and are following all isolation and quarantining protocol provided as well as guidance from DHS and the CDC. We have implemented additional monitoring for residents and team members that may have come in contact with an affected person. We will also continue to track and monitor all residents and team members for any COVID related symptoms.

We will be conducting weekly facility wide testing until we have two weeks of negative results to ensure the safety of all residents and team members. Our first round of weekly testing is scheduled for Tuesday, May 31, 2022, from 1030am – 1pm. All testing will be done in each **resident's room**. We also have reinstated the usage of shields for team members.

Our residents are our first priority. At this time, we will postponing communal dining and activities and instituting in-room dining and activities. Visitors are asked to postpone their visits if they have symptoms of COVID – 19 or have been in close contact with anyone diagnosed with COVID – 19. In addition, we ask that visitors continue to follow all of our infection control procedures within the building.

We will work closely with residents to assist them with properly wearing their masks and socially distancing when outside of their unit, practicing good hand hygiene, and avoiding people or places where they are not able to wear a mask and socially distance. The nature of this virus makes it imperative for all residents and staff to remain healthy because we reside and work in a communal environment.

We will continue to provide all updates by way of the health updates page on our website (www.parkvistaliving.org).

It is a privilege to serve your loved ones and provide them with a safe comfortable environment during this time. If you have questions, please reach out directly to your Executive/Community Director. I can also be reached at (563) 503 - 6001.

Sincerely,



Julie Loneragan, CEO
Park Vista Senior Housing Management, LLC