



January 10, 2022

To Our Residents, Family Members and Staff of Park Vista Retirement Living - North Hill,

Today, we were alerted that one of our residents in the 1455 building has tested positive for COVID-19. We have already been in contact with our residents and team members at the building but also wanted to make you aware of the situation.

Our resident's safety is our first priority. To protect our residents, we are suspending group dining and group activities and implementing in-room dining and activities. We ask that each resident continues to monitor themselves for symptoms and notify Brittany immediately if any new COVID related symptoms develop. Meals will be available for pick up in the dining room at the kitchen window. We are asking each resident to wear a mask and social distance when in common areas and when retrieving their meals.

We have been in contact with the local health department and are following all isolation and quarantining protocol provided as well as guidance from IDPH and the CDC.

We will work closely with residents to assist them with properly wearing their masks and socially distancing when outside of their unit, practicing good hand hygiene, and avoiding people or places where they are not able to wear a mask and socially distance. The nature of this virus makes it imperative for all residents and staff to remain healthy because we reside and work in a communal environment.

We will continue to provide all updates by way of the health updates page on our website (www.parkvistaliving.org).

It is a privilege to serve your loved ones and provide them with a safe comfortable environment during this time. If you have questions, please reach out directly to your Executive/Community Director. I can also be reached at (563) 503 - 6001.

Sincerely,

A handwritten signature in dark ink, appearing to be 'Julie', written in a cursive style.

Julie Lonergan, President
Park Vista Senior Housing Management, LLC