

December 30, 2021

To Our Residents, Family Members and Staff of Park Vista Retirement Living - North Hill,

On December 28, 2021, we were alerted that two of our team members had tested positive for COVID-19. We immediately began testing all team members which resulted in us obtaining three additional positive team members. Today we were alerted that one resident is also positive for COVID-19 as a result of routine testing which was completed. We have already been in contact with our residents and team members at the building but also wanted to make you aware of the situation.

Our resident's safety is our first priority. To protect our residents, we are suspending group dining and group activities and implementing in-room dining and activities. We have also reinstated the usage of shields for our team members and will be encouraging our residents to wear a mask when out of their apartments and in common areas. In addition, we will be completing building wide testing for all staff and residents on Monday, January 3, 2022.

We have been in contact with the local health department and are following all isolation and quarantining protocol provided as well as guidance from IDPH and the CDC. We have implemented additional monitoring for residents and team members that may have come in contact with an affected person. We will also continue to track and monitor residents and team members for any COVID related symptoms. We will continue to conduct weekly facility wide testing until we have two weeks of negative results.

We will work closely with residents to assist them with properly wearing their masks and socially distancing when outside of their unit, practicing good hand hygiene, and avoiding people or places where they are not able to wear a mask and socially distance. The nature of this virus makes it imperative for all residents and staff to remain healthy because we reside and work in a communal environment.

We will continue to provide all updates by way of the health updates page on our website (www.parkvistaliving.org).

It is a privilege to serve your loved ones and provide them with a safe comfortable environment during this time. If you have questions, please reach out directly to your Executive/Community Director. I can also be reached at (563) 503 - 6001.

Sincerely,



Julie Lonergan, President
Park Vista Senior Housing Management, LLC