



January 26, 2022

To Our Residents, Family Members and Staff of Park Vista Retirement Living Camanche,

We have been alerted that we have multiple staff members positive for COVID. We have alerted our residents and team members at the building but wanted to follow up with a letter.

We have also been in contact with the local health department and are following all isolation and quarantining protocol provided as well as guidance from IDPH and the CDC. We have implemented additional monitoring for residents and team members that may have come in contact with anyone affected. We will also continue to track and monitor all residents and team members for any COVID related symptoms.

At this time, we are going to move to in-room dining and activities as a mitigation strategy to contain the spread of the virus. We are encouraging social distancing and heightened disinfecting protocol to mitigate the risk of spread. We will be conducting weekly facility wide testing of all residents and staff until we have two weeks of negative results to ensure the safety of all residents and team members. **We will conduct our weekly testing tomorrow, January 27, 2022.** We will also be encouraging residents to wear a mask when out of their apartments and in common areas.

We will work closely with residents to assist them with properly wearing their masks and socially distancing when outside of their unit, practicing good hand hygiene, and avoiding people or places where they are not able to wear a mask and socially distance. The nature of this virus makes it imperative for all residents and staff to remain healthy because we reside and work in a communal environment.

We will continue to provide all updates by way of the health updates page on our website (www.parkvistaliving.org).

It is a privilege to serve your loved ones and provide them with a safe comfortable environment during this time. If you have questions, please reach out directly to your Executive/Community Director. I can also be reached at (563) 503 - 6001.

Sincerely,

A handwritten signature in black ink, appearing to be 'Julie', written in a cursive style.

Julie Lonergan, President
Park Vista Senior Housing Management, LLC